



VAVS National Advisory Committee Meeting 2013

2012 Voluntary Service Contributions

Donated to VA

\$266,000,183

+

\$87,140,643

=

\$353,140,826

Volunteer Contribution

(based on Independent Sector's value of \$21.79/hour)

Donations

(monetary and non-monetary, taken from VSS)

TOTAL

Costs to VA

\$60,833,122.06



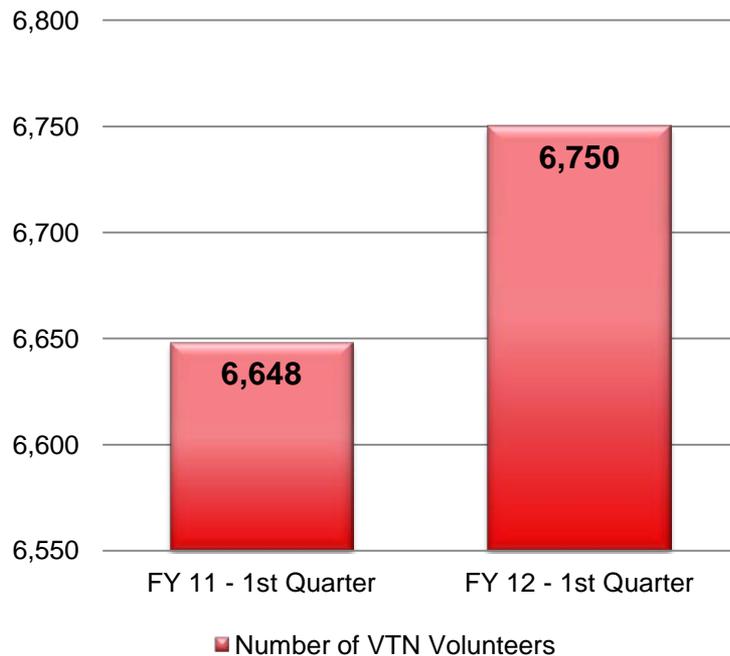
Includes salaries, benefits, supplies, travel, and volunteer meals for field and VACO based on 2012 figures.

FY 2012 Priorities for VA Voluntary Service Office

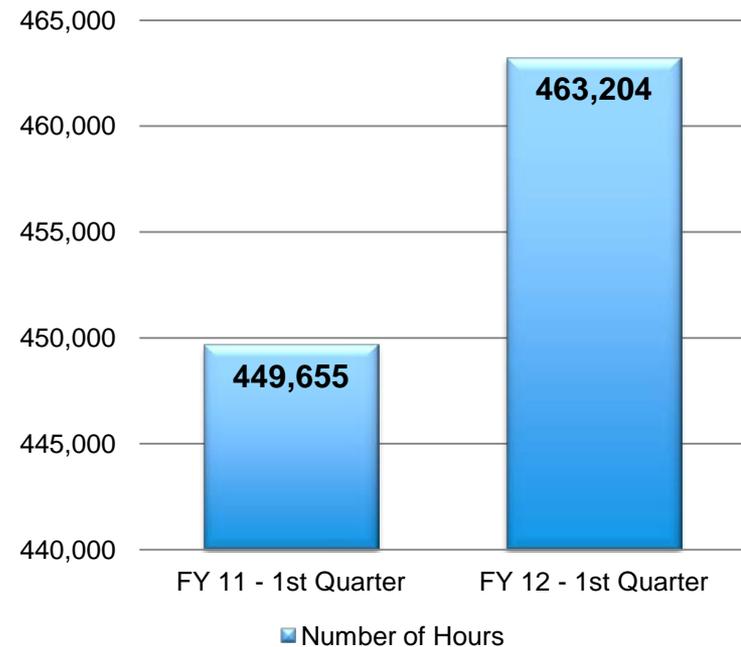
- **Support the Secretary's initiative of eliminating homelessness.**
- **Improve access to care through volunteer transportation network.**
- **Driver Recruitment**

Volunteer Transportation Network Driver Recruitment Numbers

Number of VTN Volunteers

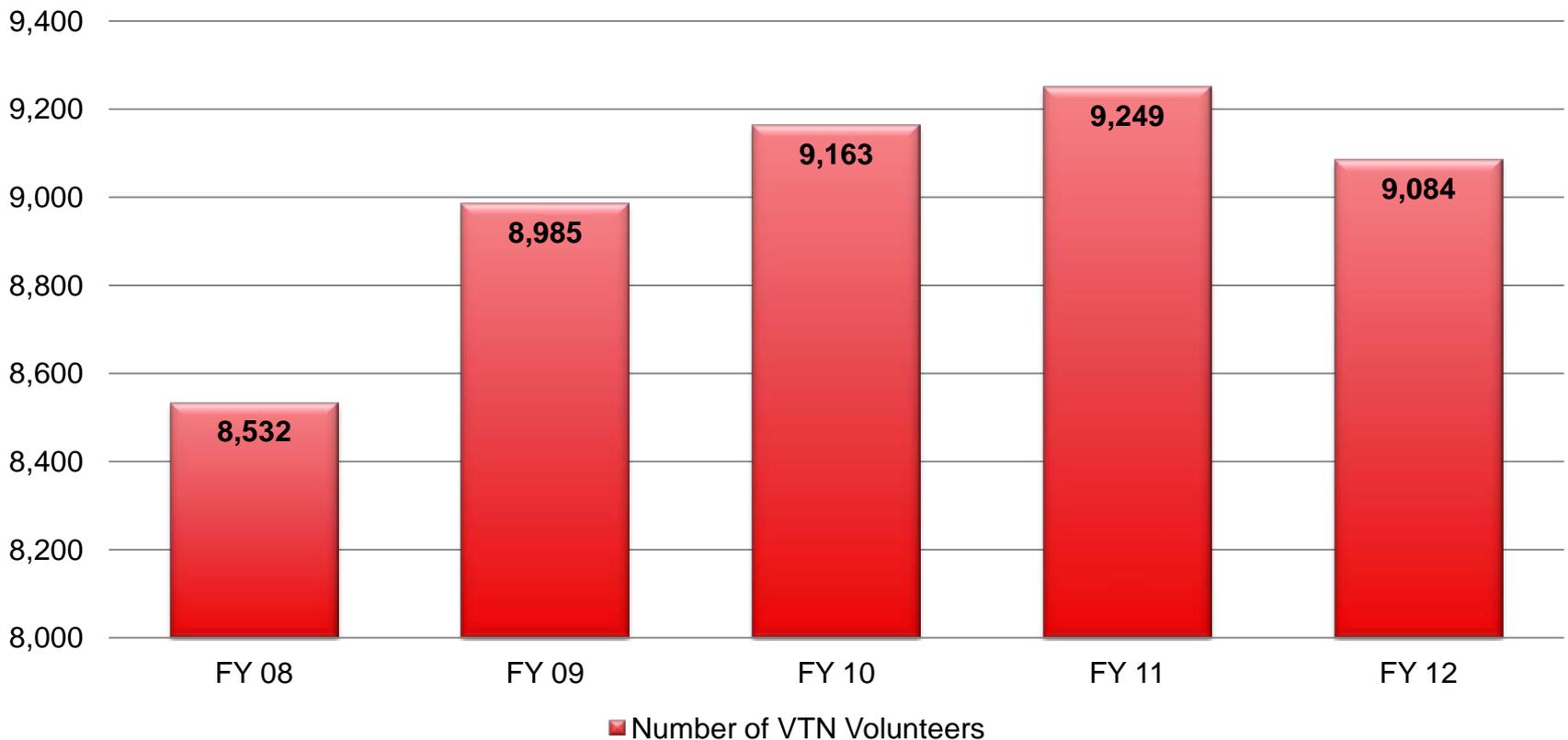


Number of Hours



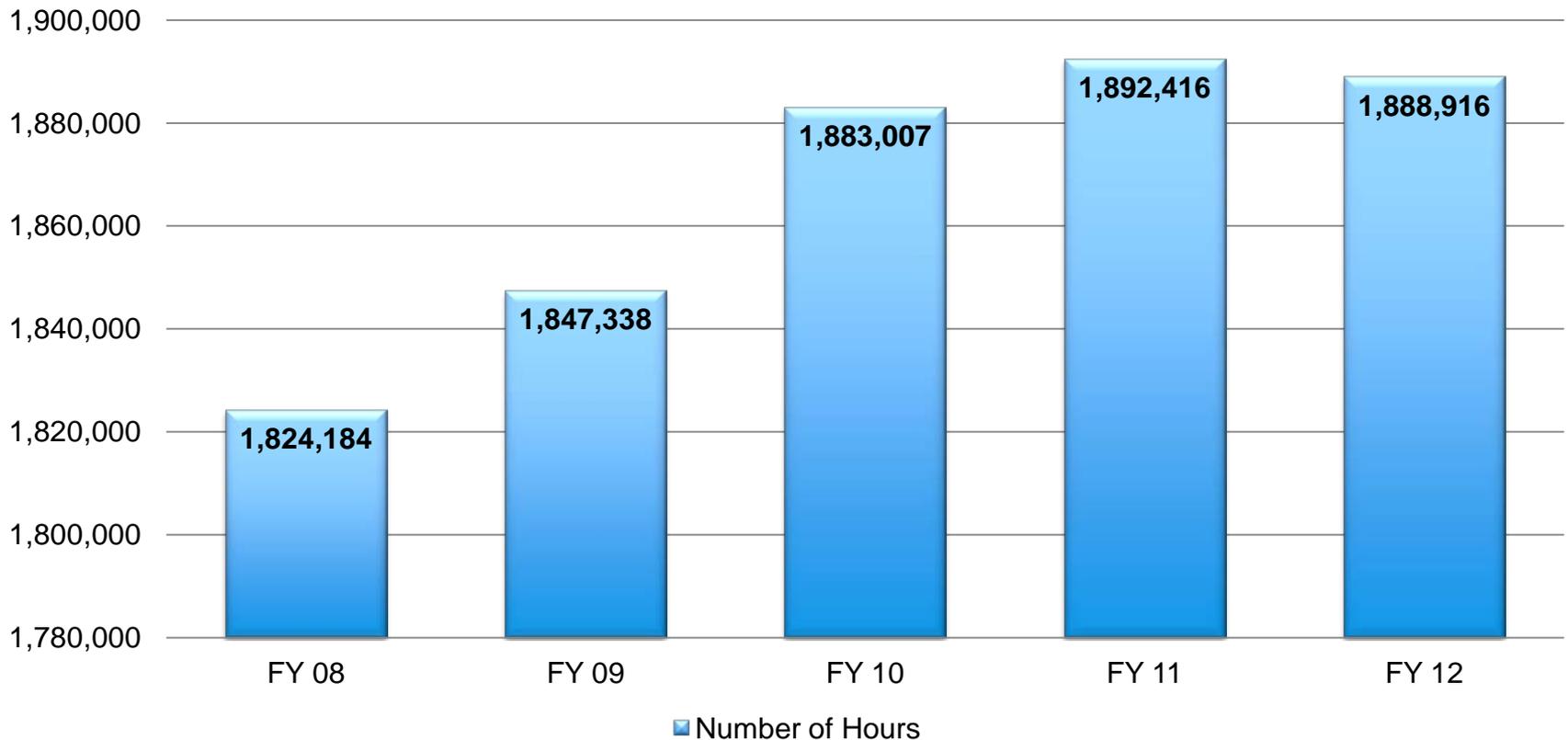
End of Fiscal Year Five Year Comparison

Number of VTN Volunteers



End of Fiscal Year Five Year Comparison

Number of Hours



FY 2012 Priorities for VA Voluntary Service Office

- Support the Secretary's initiative of eliminating homelessness.
- Improve access to care through volunteer transportation network.
- Driver Recruitment
- Standardize and promote VISN volunteer statistics.

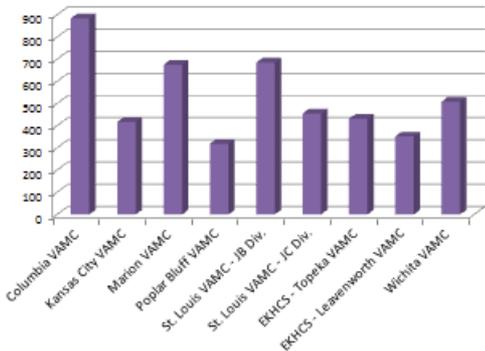
Single VISN Data Dashboard

VISN 15 Voluntary Service

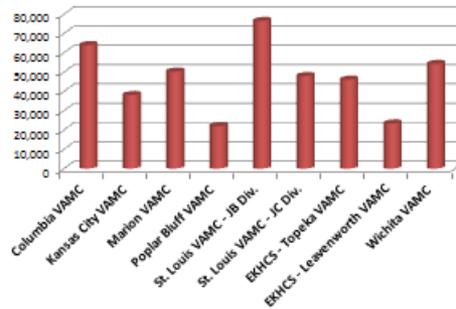
Data Table of FY 2012

| | Volunteer Statistics | | | | | | | | Donation Statistics | | | |
|--------------------------|-----------------------------------|--------------------------------|---------------------------------|---------------------------------------|-------------------------------------|----------------------------|---|-----------------------|---------------------|---------------------|-----------------------|-----------------------|
| | Volunteers On Rolls End of Period | Volunteers Recruited in Period | Volunteers Terminated in Period | Net Gain/Loss of Volunteers in Period | Regularly Scheduled Volunteer Hours | Occasional Volunteer Hours | Adjustment of Volunteer Hours in Period | Total Volunteer Hours | Monetary Donations | Activity Donations | Item Donations | Total Donations |
| Columbia VAMC | 884 | 283 | 242 | 41 | 60,758 | 3,164 | 0 | 63,922 | 54,687.10 | 19,798.50 | 255,483.06 | 329,968.66 |
| Kansas City VAMC | 417 | 60 | 115 | -55 | 35,341 | 2,743 | 0 | 38,084 | 39,804.83 | 17,381.78 | 183,259.33 | 240,445.94 |
| Marion VAMC | 675 | 208 | 232 | -24 | 44,650 | 5,559 | 0 | 50,209 | 36,863.00 | 13,589.92 | 132,544.04 | 182,996.96 |
| Poplar Bluff VAMC | 319 | 66 | 87 | -21 | 21,548 | 372 | 8 | 21,928 | 40,890.55 | 42,632.28 | 68,836.84 | 152,359.67 |
| St. Louis VAMC - JB Div. | 685 | 168 | 189 | -21 | 73,458 | 2,371 | 600 | 76,429 | 659,779.02 | 47,157.24 | 947,981.29 | 1,654,917.55 |
| St. Louis VAMC - JC Div. | 455 | 143 | 158 | -15 | 47,841 | 74 | 0 | 47,915 | 27,653.86 | 26,653.63 | 60,532.38 | 114,839.87 |
| EKHCS - Topeka VAMC | 431 | 83 | 116 | -33 | 40,240 | 5,791 | 6 | 46,037 | 25,597.20 | 15,172.51 | 418,016.28 | 458,785.99 |
| EKHCS - Leavenworth VAMC | 352 | 66 | 76 | -10 | 19,752 | 3,544 | 0 | 23,296 | 32,840.74 | 43,102.51 | 263,969.99 | 339,913.24 |
| Wichita VAMC | 509 | 219 | 138 | 81 | 53,166 | 973 | 43 | 54,182 | 43,082 | 9,853 | 111,721 | 164,656.46 |
| VISN 15 Totals | 4,727 | 1,296 | 1,353 | -57 | 396,754 | 24,591 | 657 | 422,002 | \$961,198.42 | \$235,341.56 | \$2,442,344.36 | \$3,638,884.34 |

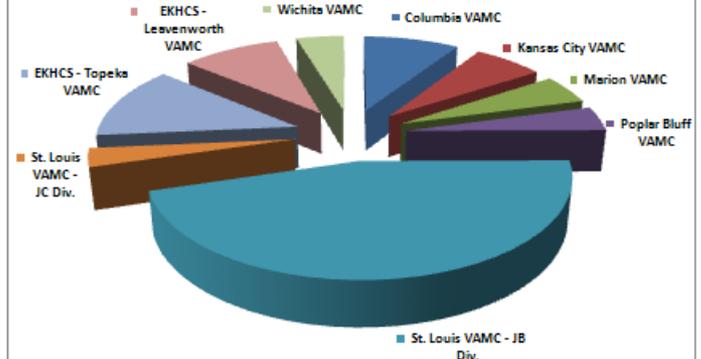
Number of Volunteers



Volunteer Hours



Total Donations

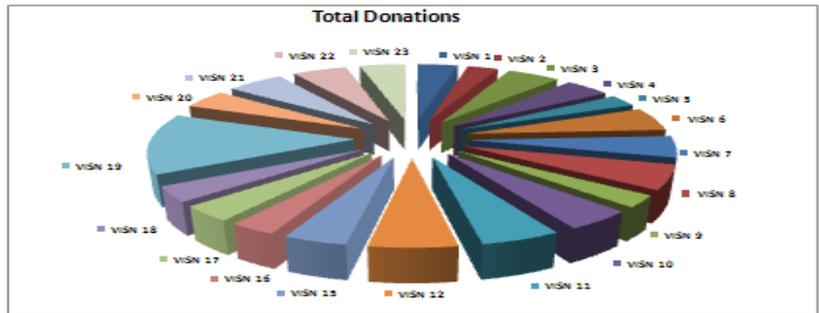
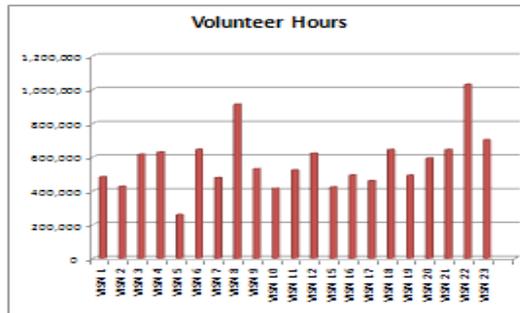
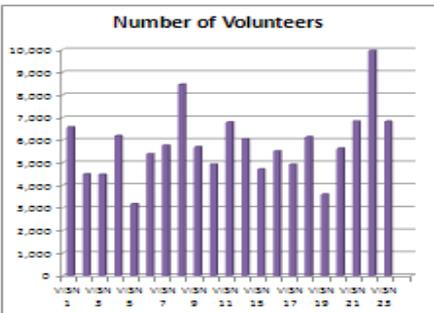


All VISNs Data Dashboard

All VISNs Voluntary Service

Data Table of FY 2012

| | Volunteer Statistics | | | | | | | | Donation Statistics | | | |
|--------------------|-----------------------------------|--------------------------------|---------------------------------|---------------------------------------|-------------------------------------|----------------------------|---|-----------------------|------------------------|-----------------------|------------------------|------------------------|
| | Volunteers On Rolls End of Period | Volunteers Recruited in Period | Volunteers Terminated in Period | Net Gain/Loss of Volunteers in Period | Regularly Scheduled Volunteer Hours | Occasional Volunteer Hours | Adjustment of Volunteer Hours in Period | Total Volunteer Hours | Monetary Donations | Activity Donations | Item Donations | Total Donations |
| VISN 1 | 6,584 | 1,588 | 2,011 | -423 | 440,662 | 41,695 | 432 | 482,789 | \$681,038.76 | \$481,223.03 | \$2,145,584.83 | \$3,307,846.62 |
| VISN 2 | 4,499 | 1,077 | 1,261 | -184 | 362,226 | 63,729 | 0 | 425,955 | \$548,481.91 | \$246,717.70 | \$1,718,426.78 | \$2,513,626.39 |
| VISN 3 | 4,490 | 1,113 | 1,530 | -417 | 562,436 | 52,164 | 357 | 615,557 | \$521,231.00 | \$475,308.00 | \$3,345,301.00 | \$4,341,840.00 |
| VISN 4 | 6,193 | 1,459 | 1,830 | -371 | 580,304 | 47,853 | 310 | 628,467 | \$757,677.23 | \$435,449.51 | \$2,527,497.88 | \$3,720,624.62 |
| VISN 5 | 3,187 | 861 | 1,105 | -244 | 236,650 | 21,590 | 0 | 258,240 | \$709,565.67 | \$274,782.21 | \$1,427,847.84 | \$2,412,195.72 |
| VISN 6 | 5,394 | 1,284 | 1,717 | -433 | 575,014 | 67,077 | 2,689 | 644,780 | \$686,448.84 | \$294,849.97 | \$3,689,874.11 | \$4,671,172.92 |
| VISN 7 | 5,782 | 1,545 | 1,813 | -268 | 450,274 | 26,096 | 477 | 476,847 | \$402,883.99 | \$323,949.75 | \$3,541,054.98 | \$4,267,944.72 |
| VISN 8 | 8,470 | 2,529 | 2,467 | 62 | 853,526 | 58,789 | 216 | 912,531 | \$907,046.12 | \$370,080.13 | \$3,548,275.14 | \$4,825,401.39 |
| VISN 9 | 5,704 | 1,503 | 1,475 | 28 | 475,714 | 53,426 | 154 | 529,294 | \$279,074.60 | \$485,593.58 | \$1,604,931.00 | \$2,369,601.00 |
| VISN 10 | 4,941 | 1,048 | 1,610 | -562 | 366,635 | 46,441 | 0 | 413,076 | \$621,316.57 | \$420,362.53 | \$2,929,046.71 | \$3,971,325.81 |
| VISN 11 | 6,809 | 1,624 | 2,543 | -919 | 480,533 | 42,071 | 369 | 522,973 | \$859,825.90 | \$782,624.88 | \$2,921,931.36 | \$4,564,382.14 |
| VISN 12 | 6,068 | 1,681 | 1,624 | 57 | 552,715 | 67,891 | 1,028 | 621,634 | \$1,390,861.00 | \$375,460.00 | \$3,299,816.00 | \$5,066,138.00 |
| VISN 15 | 4,727 | 1,296 | 1,353 | -57 | 396,754 | 24,591 | 657 | 422,002 | \$961,198.42 | \$235,341.56 | \$2,442,344.36 | \$3,638,884.34 |
| VISN 16 | 5,520 | 1,582 | 1,972 | -390 | 468,503 | 24,239 | 25 | 492,767 | \$518,527.89 | \$176,205.07 | \$1,986,882.22 | \$2,681,615.18 |
| VISN 17 | 4,939 | 1,156 | 1,711 | -555 | 379,161 | 77,050 | 3,080 | 459,291 | \$443,791.58 | \$315,818.37 | \$2,357,926.99 | \$3,117,536.94 |
| VISN 18 | 6,153 | 1,434 | 1,952 | -518 | 603,466 | 35,298 | 5,100 | 643,864 | \$644,543.01 | \$147,712.16 | \$2,242,835.79 | \$3,035,090.96 |
| VISN 19 | 3,619 | 952 | 811 | 141 | 432,093 | 58,429 | 1,351 | 491,873 | \$275,455.95 | \$327,175.60 | \$1,390,351.92 | \$1,992,983.47 |
| VISN 20 | 5,640 | 1,216 | 1,918 | -702 | 558,412 | 23,525 | 593,347 | \$641,538.66 | \$55,345.12 | \$3,036,458.43 | \$3,733,342.21 | |
| VISN 21 | 6,838 | 2,108 | 2,389 | -281 | 532,766 | 111,294 | 0 | 644,060 | \$2,711,584.99 | \$104,797.44 | \$1,871,544.57 | \$4,687,867.00 |
| VISN 22 | 3,965 | 3,452 | 3,026 | 351 | 852,637 | 177,201 | 0 | 1,029,838 | \$1,001,276.33 | \$214,997.80 | \$3,242,794.61 | \$4,459,068.74 |
| VISN 23 | 6,835 | 1,558 | 1,705 | -147 | 659,943 | 40,975 | 925 | 701,843 | \$1,384,296.79 | \$177,803.56 | \$2,174,939.66 | \$3,737,040.01 |
| VISN Totals | 122,363 | 32,066 | 37,823 | -5,832 | 10,820,424 | 1,161,424 | 29,180 | 12,011,028 | \$16,947,671.21 | \$6,722,137.97 | \$63,445,666.18 | \$87,115,528.24 |



FY 2012 Priorities for VA Voluntary Service Office

- Support the Secretary's initiative of eliminating homelessness.
- Improve access to care through volunteer transportation network.
- Driver Recruitment
- Standardize and promote VISN volunteer statistics.
- Assist with voter registration for Veteran patients.
- Focus on VSS training for VAVS staff.

FY 2013 Priorities for VA Voluntary Service Office

- **Recruit Drivers for the Volunteer Transportation Network**
 - **Develop a video with The American Veteran**
- **Develop a Consistent Template for Volunteer Folders**
- **Develop a Consistent On-boarding Process for Volunteers**
- **Develop the Ability to Accept Credit Card Donations**

VACO

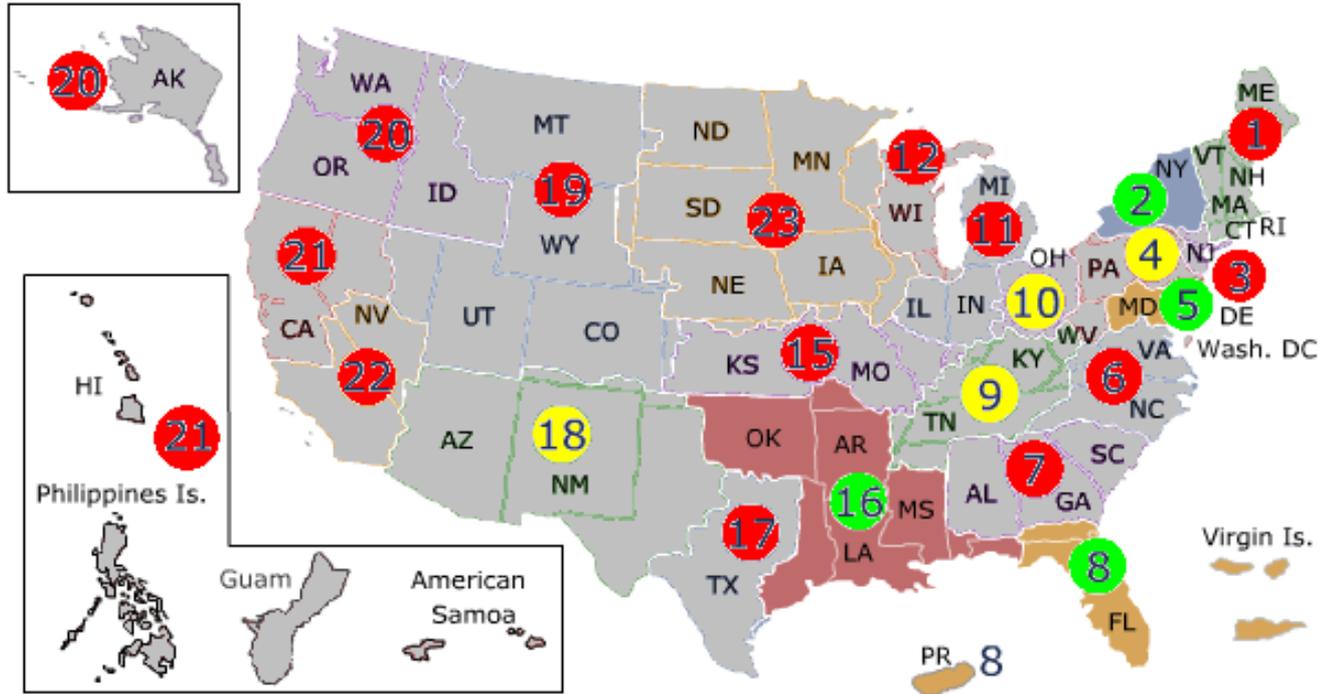
- **Enhance VSS to Keep Up with Increasing Demands for Data**

Current VAVS News



- E-Donate Program

E-Donate Roll Out



- E-Donate is live for VISN 2, VISN 5, VISN 8, & VISN16.
- By the end of March VISN 4, VISN 9, VISN 10, & VISN 18 will be live.

Current VAVS News



- E-Donate Program
- Gov Delivery on VAVS Website

GOV Delivery

- www.volunteer.va.gov

Email Updates

Enter a valid email address to receive important news and information as it becomes available.

Email Address

Other
GOV
Delivery
Topic
Headings

- Health & Wellness
- Resources
- Local Medical Centers 
- News and Information
- Diseases & Conditions
- Public Health Issues
- Clinicians / Providers
- Special Events 



U.S. Department
of Veterans Affairs

Email Updates

New Subscriber

Primary Email Address

You must enter a primary email address. You will use this to access and update your subscriptions or modify your subscriber preferences.

Email Address *

Confirm Email Address *

Optional Password

Enter an optional password to add password protection to your subscriber preferences.

Password

Confirm Password

Your contact information is used to deliver requested updates or to access your subscriber preferences.

[Privacy Policy](#) - [Help](#)

Current VAVS News



- E-Donate Program
- Gov Delivery on VAVS Website
- My HealthVet Voluntary Service Assistants

MyHealtheVet Voluntary Service Assistant Positions

- Voluntary Service Assistant (VSA) Positions were made available exclusively to Veterans for temporary assignment at the end of FY 12.
- Current employee assignments were extended through FY 13 and more positions were added.
- Approximately 86 Veterans have been hired for these positions across the country.
- The VSAs work with MyHealtheVet Coordinators to assist other Veterans in accessing MyHealtheVet.
- The VSAs also work with Voluntary Service Program Managers to recruit new volunteers for this program.
- VSAs have been given the opportunity to provide feedback on their experience thus far in the hopes of improving the program moving forward.



Current VAVS News



- E-Donate Program
- Gov Delivery on VAVS Website
- My HealthVet Voluntary Service Assistants
- Multi-Million Dollar Donation

Anonymous Donation to VA Facilities

| | | | |
|--------------------------|-----------|------------------------------|-----------|
| • Cheyenne VAMC | \$475,000 | • VA Maine HCS | \$475,000 |
| • Colmery-O'Neil VAMC | \$475,000 | • VA Sierra Nevada HCS | \$475,000 |
| • Fargo VAHCS | \$475,000 | • VA St. Louis HCS | \$475,000 |
| • Louis A. Johnson VAMC | \$475,000 | • Veterans HCS of the Ozarks | \$475,000 |
| • Mountain Home VAMC | \$475,000 | • W.S. Middleton MVH | \$475,000 |
| • New Mexico VAHCS | \$475,000 | • White River Junction VAMC | \$475,000 |
| • Oklahoma City VAMC | \$475,000 | • Wilmington VAMC | \$475,000 |
| • Overton Brooks VAMC | \$475,000 | • Grand Junction VAMC | \$375,000 |
| • Providence VAMC | \$475,000 | • Ralph H. Johnson VAMC | \$375,000 |
| • Robley Rex VAMC | \$475,000 | • VA Connecticut HCS | \$375,000 |
| • Sioux Falls VAHCS | \$475,000 | • VA Long Beach HCS | \$375,000 |
| • Southern Arizona VAHCS | \$475,000 | • VA Montana HCS | \$375,000 |
| • St. Cloud VAHCS | \$475,000 | • VA Nebraska-W. Iowa HCS | \$375,000 |

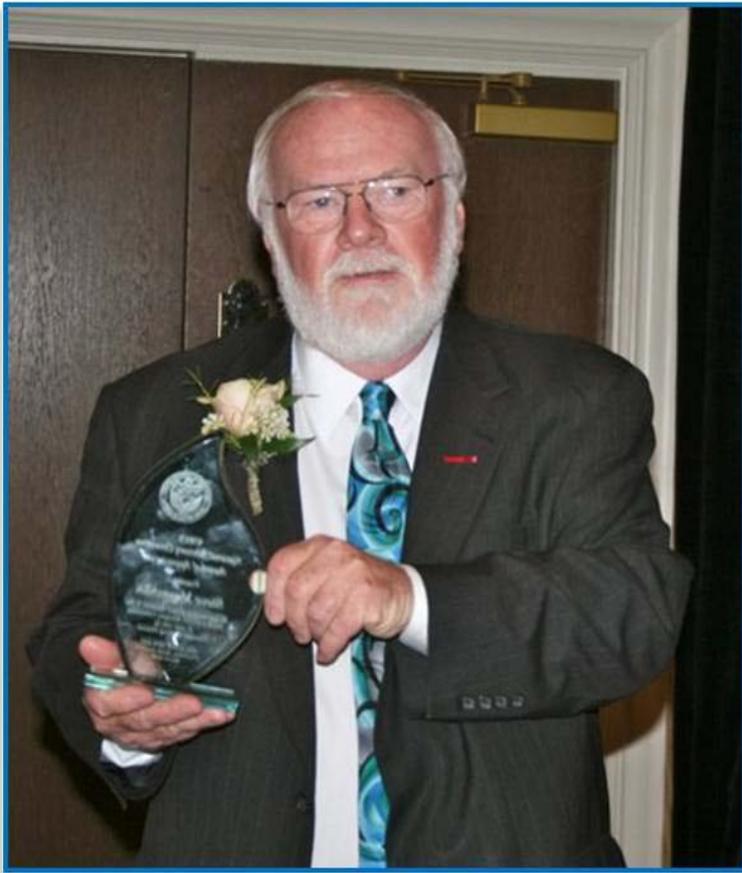
Total Donation = \$11,750,000

Current VAVS News



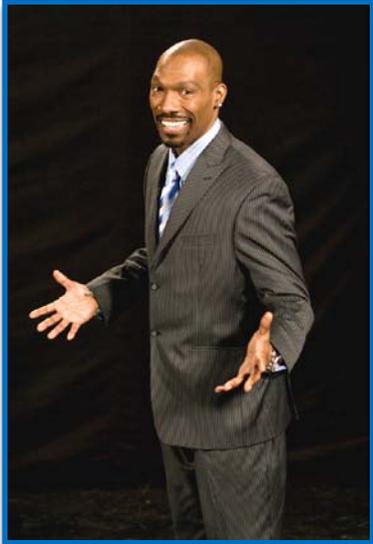
- E-Donate Program
- Gov Delivery on VAVS Website
- My HealthVet Voluntary Service Assistants
- Multi-Million Dollar Donation
- Departure of Steve Moynihan

Steve Moynihan



- Former Chief VAVS in Minneapolis, Minnesota
- Mentor to many current chiefs
- The “Father of VAVS”
- Faithful member of the NAC planning committee as a volunteer after retirement

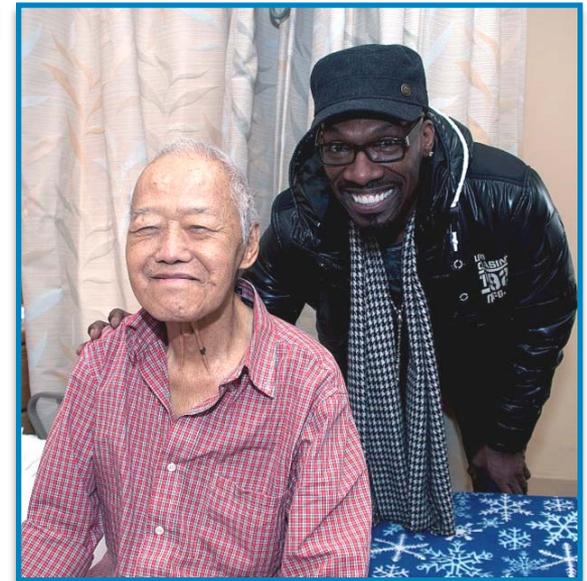
VA's National Salute to Veteran Patients



Actor/comedian Charlie Murphy, a Navy Veteran, will serve as the 2013 National Salute to Veteran Patients Chairman.

The National Salute is observed annually during the week of Valentine's Day, a day of caring and sharing which underscores the Salute's expression of honor and appreciation to Veteran patients.

The objective is to promote community awareness of volunteerism and VA health care.



Valentines for Veterans 2013 Concert Series

What started as a local event in 2007 has now expanded to 15 U.S. cities this year.

Valentines for Veterans Concerts pay tribute to our Nation's Veterans and also provide important outreach and highlight volunteer opportunities, some sites have even combined the concert with their annual Welcome Home event.



Valentines for Veterans 2013 Concert Series

VA with sponsorship from both national and local organizations sponsored 15 successful concerts in 2013.



- Ann Arbor
- Battle Creek
- Chicago
- Cleveland
- Columbus
- Dayton
- Detroit
- Grand Junction
- Montgomery
- Muskogee
- Poplar Bluff
- Prescott
- Salem
- Sioux Falls
- St. Louis

Valentines for Veterans 2013 Concert Series

- Total Attendance: **25,274**
- Volunteer Inquiries: **1,746**
- Total Cost: **\$374,816**
- Total Donations: **\$458,364**
- Total Volunteers: **743**
- Total Volunteer Hours: **5,903**



2013 NAC Award Recipients



American Spirit Award Student Recruitment



Mary Golden, Luis Flores, Alexandria Gries, Chad Kangas
VA Central California Health Care System
Fresno, California

American Spirit Award Military Recruitment

Mary Jane Crowder

Robley Rex VA Medical Center
Louisville, Kentucky



American Spirit Award Corporate Recruitment



Joseph P. Dooley

Edith Nourse Rogers Memorial Veterans Hospital
Bedford, Massachusetts

Voluntary Service Award for Excellence



Karen O'Neal

Erie VA Medical Center
Erie, Pennsylvania

**We thank you
for your support!**

