



Department of Veterans Affairs Voluntary Service (VAVS) National Advisory Committee (NAC) Meeting

April 25, 2014



VA
HEALTH
CARE | Defining
EXCELLENCE
in the 21st Century



Where's Ryan?



Looking Back

- History
- Opportunity for Collaboration
- Extending Services with Homeless Veterans
- Leadership: Past/Present/Future
- Trust
- Habits
- Telling Our Story
- Patriotism

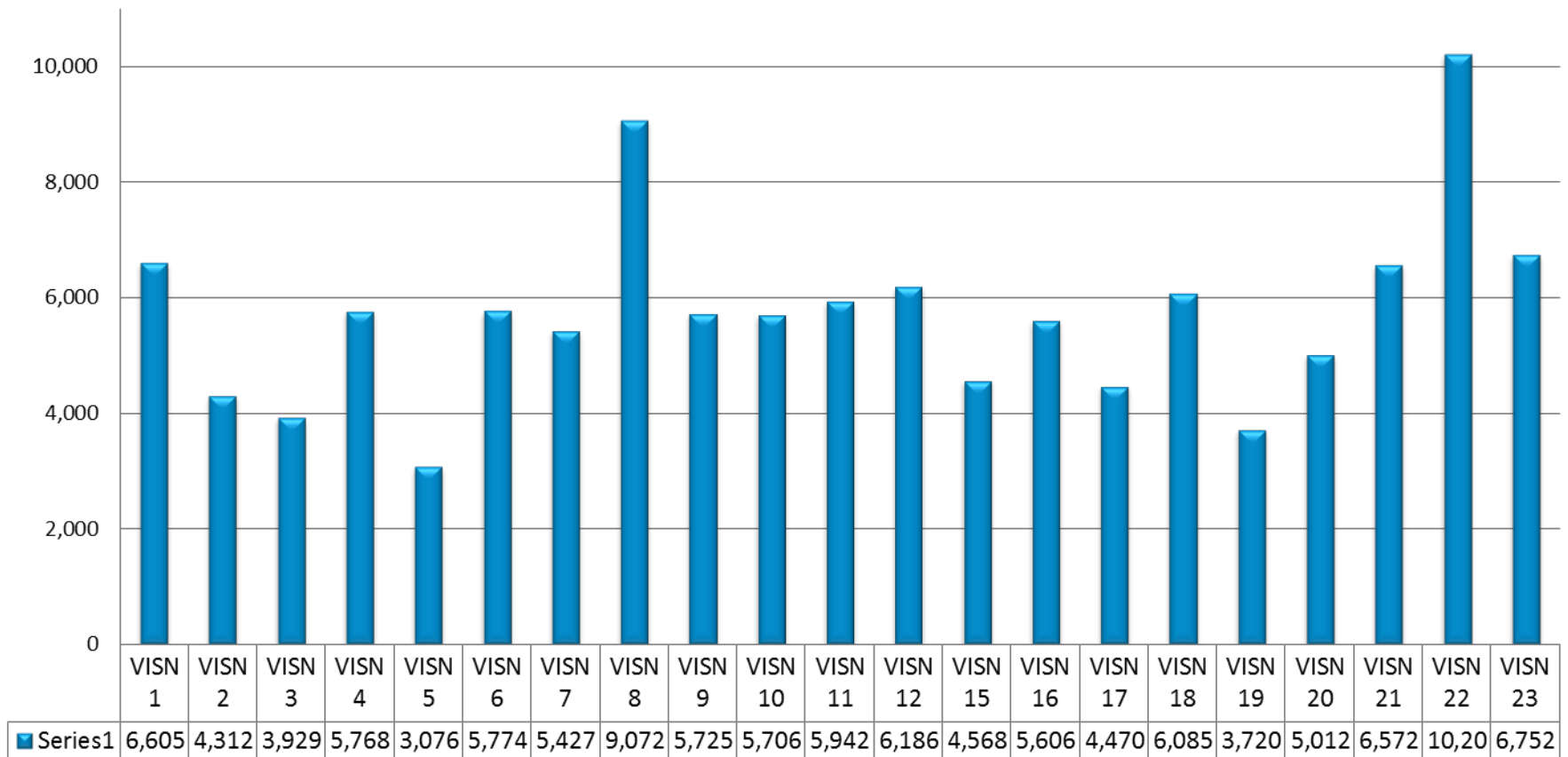


VAVS 2013 Key Accomplishments

- Expansion of Student Volunteer Program
- Developed Volunteer Transportation Recruitment Video
- Developed Volunteer Caregiver Recruitment Video
- Developed E-Donate Capability
- Placed all TCF interns into Voluntary Service Specialist positions, with 12 promoted to VAVS Chief positions and 2 serving as VAVS VISN Liaisons
- Increased collaboration through monthly VSO breakfast meetings and other adhoc session relative to hot topics and issues
- Began requirements gathering for upgrade to Voluntary Service Timekeeping System

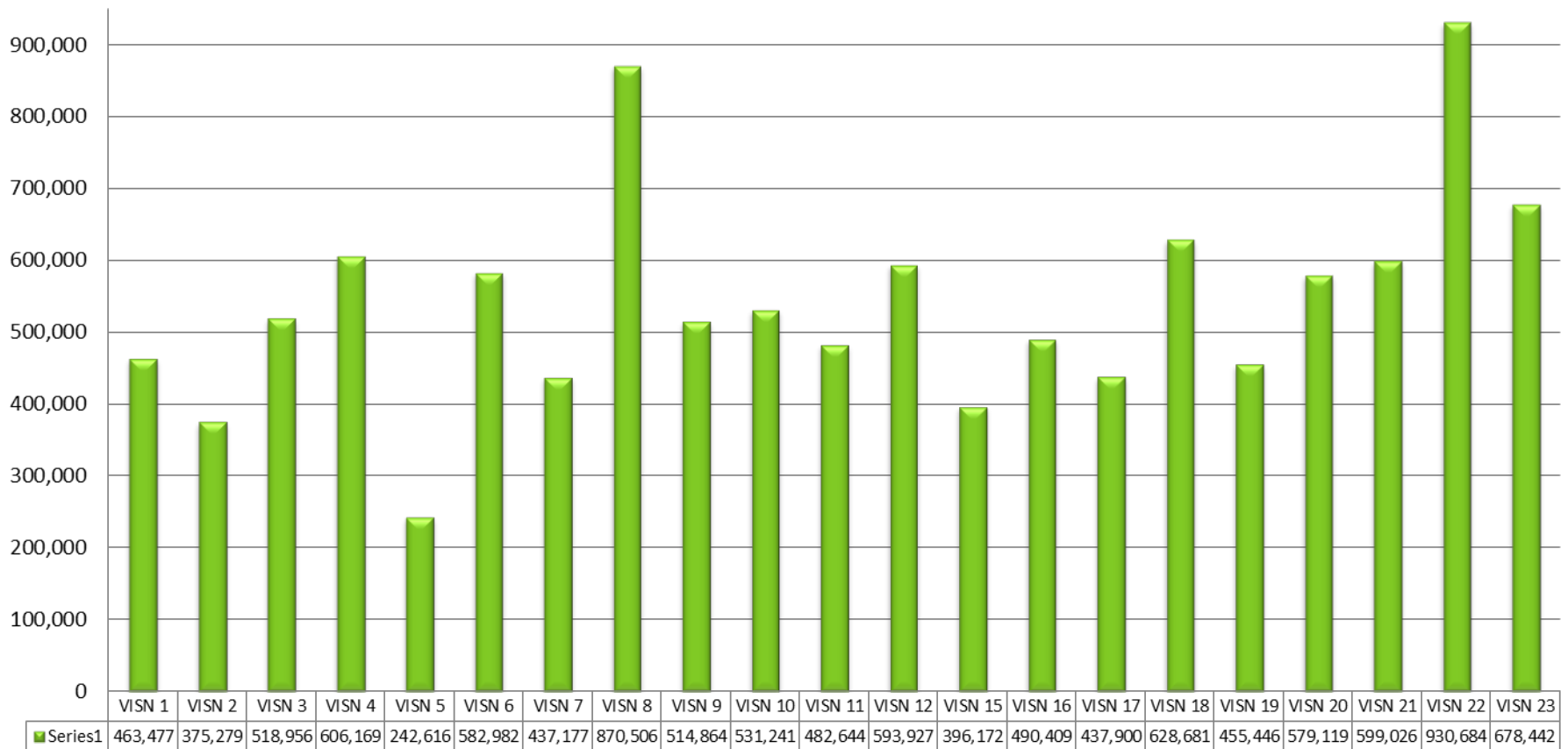
VAVS Statistics and Impact

2013 Volunteer Statistics
Number of Volunteers - 120,513 Total



VAVS Statistics and Impact

2013 Volunteer Statistics
Volunteer Hours - 11,415,717 Total



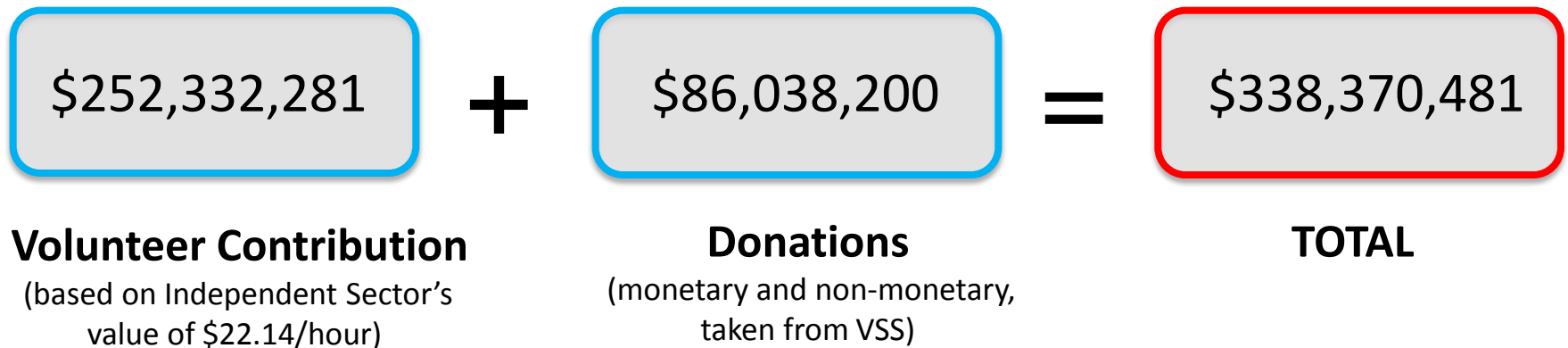
VAVS Statistics and Impact

2013 Donation Statistics

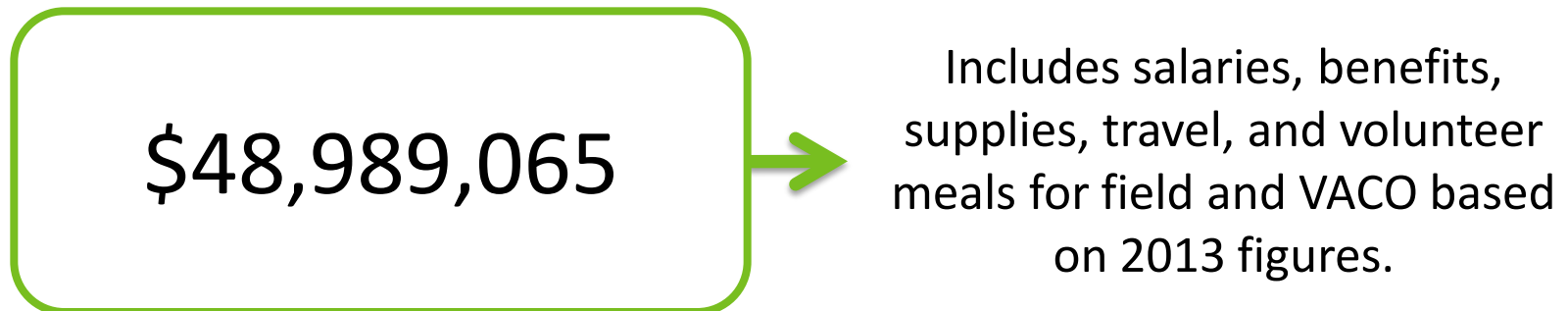
	Donation Statistics			
	Monetary Donations	Activity Donations	Item Donations	Total Donations
VISN 1	2,546,832.09	413,731.42	1,593,442.81	4,554,006.32
VISN 2	874,595.57	245,346.82	1,234,963.60	2,354,905.99
VISN 3	592,542.00	403,798.00	1,550,565.00	2,546,905.00
VISN 4	1,980,427.01	444,879.23	2,158,901.14	4,584,207.38
VISN 5	637,483.67	210,276.80	678,482.71	1,526,243.18
VISN 6	565,551.03	323,682.49	1,573,358.88	2,462,592.50
VISN 7	775,165.49	177,907.66	1,209,745.95	2,177,455.29
VISN 8	1,036,004.40	287,280.65	2,361,263.01	3,684,548.06
VISN 9	1,231,986.49	436,116.71	1,745,585.54	3,413,688.74
VISN 10	517,741.69	620,089.26	3,169,490.07	4,307,321.02
VISN 11	927,835.18	509,417.03	2,630,292.93	4,067,545.14
VISN 12	1,345,917.61	505,570.81	2,140,697.20	3,992,185.62
VISN 15	1,398,823.41	149,321.04	1,359,450.97	2,907,595.42
VISN 16	1,835,538.10	152,517.89	8,792,639.92	10,780,718.91
VISN 17	418,953.88	476,637.51	1,478,678.18	2,374,269.57
VISN 18	1,425,543.36	281,698.03	2,593,617.68	4,300,859.07
VISN 19	1,224,276.65	109,656.24	1,162,844.67	2,496,777.56
VISN 20	999,301.00	82,853.00	2,198,266.00	3,280,420.00
VISN 21	1,464,707.97	527,446.40	7,702,762.25	9,694,916.62
VISN 22	1,126,288.77	402,135.07	4,069,010.38	5,597,434.22
VISN 23	3,028,668.89	115,941.50	1,788,993.52	4,933,603.91
VISN Totals	\$25,954,184.26	\$6,876,303.56	\$53,193,052.41	\$86,038,199.52

VAVS Statistics and Impact

2013 VAVS Impact Donated to VA



Costs to VA



VAVS 2014 Key Projects/Initiatives/Programs

- Technical Career Field Program
- VHA Student Internship Program
- Volunteers In Service to America (VISTA) Volunteers
- National Service Project Team
- Steering Committee for Veterans' Navigation
- Volunteer Caregiver Respite Program
- VAVS Position Classification Task Force
- VAVS Program Review Corps
- VAVS Academy 101/102
- VSO USH Breakfast- VHA/CBO VSO Monthly Meeting
- VA Outreach
- Department-wide volunteer structure
- Voter Assistance Program

VAVS Challenges

- Volunteer Onboarding Process (PIV)
- Inconsistent processes across VAVS (AJRs, Minutes, Correspondence)
- Volunteer Recruitment/Retention/Incentives
- General Post Fund support for Homeless Veterans
- VAVS Position Classification
- Voluntary Service System (VSS) Timekeeping
- Ensuring consistent application of P3 criteria and standards

Setting Priorities

M A N A G E

Crises & Pressing Problems

DEMAND + NECESSITY
DAILY FIRE-FIGHTING
BE QUICK TO DELEGATE

IMPORTANT AND URGENT

F O C U S

On Strategies & Values

OPPORTUNITY + PLANNING
KEEP CRITICAL THINKING
CONSIDER THE MACRO

IMPORTANT NOT URGENT

A V O I D

Interruptions & Busy Work

ILLUSION + DECEPTION
NOT YOUR EMERGENCY
MINIMIZE INVESTMENT

URGENT NOT IMPORTANT

L I M I T

The Trivial & Wasteful

ESCAPE + WASTE
ENTERTAINMENT ONLY
USE TO MINIMIZE STRESS

NOT IMPORTANT OR URGENT

VAVS Strategic Goals

LEADERSHIP

Identify leadership/management competency gaps and facilitate continuous training & development.

COLLABORATION

Sustain and build internal and external strategic partnerships.

IMPACT

Development of programs and partnerships that focus on support of VA and VHA strategic goals.

RESULT:

A VA culture that values the strategic engagement of volunteers/ community partners, and the professionals who facilitate their involvement.

